

FINANCIAL COUNSELLING AND SUPPORT

Redgum Justice | Mon – Fri 9am – 4pm
Financial counselling
Gosnells Community Lotteries House, Suite 1, 2232 Albany Highway, Gosnells
9398 1455

National Debt Helpline | Mon – Fri 9.30am – 4.30pm
Providing free independent advice to people experiencing financial distress
1800 007 007

Mission Australia Wattle House | Mon – Fri 8.30am – 4.30pm
Financial counselling by appointment only
40 Orr Street, Maddington | **9262 4200**

Communicare | Mon – Fri 8.30am – 4.30pm excluding public holidays
Financial counselling
To make an appointment | **9251 5777**

Uniting WA | Mon – Fri 8.30am – 4.30pm
Financial counselling for people experiencing financial difficulty
General enquiries | **1300 663 298**

ASSISTANCE WITH YOUR TENANCY

Redgum Justice | Mon – Fri 9am – 4pm
Residential tenancy advice and education | **9398 1455**
Assists you and your family to maintain private rental tenancies
Gosnells Community Lotteries House, Suite 1, 2232 Albany Highway, Gosnells

Ruah Tenancy Support Program | Mon – Fri 8.30am – 4.30pm
Assists you and your family to maintain residential rental tenancies
If at risk of homelessness or sleeping rough, visit the Ruah Centre
29 Shenton Street, Northbridge | **13 78 24**

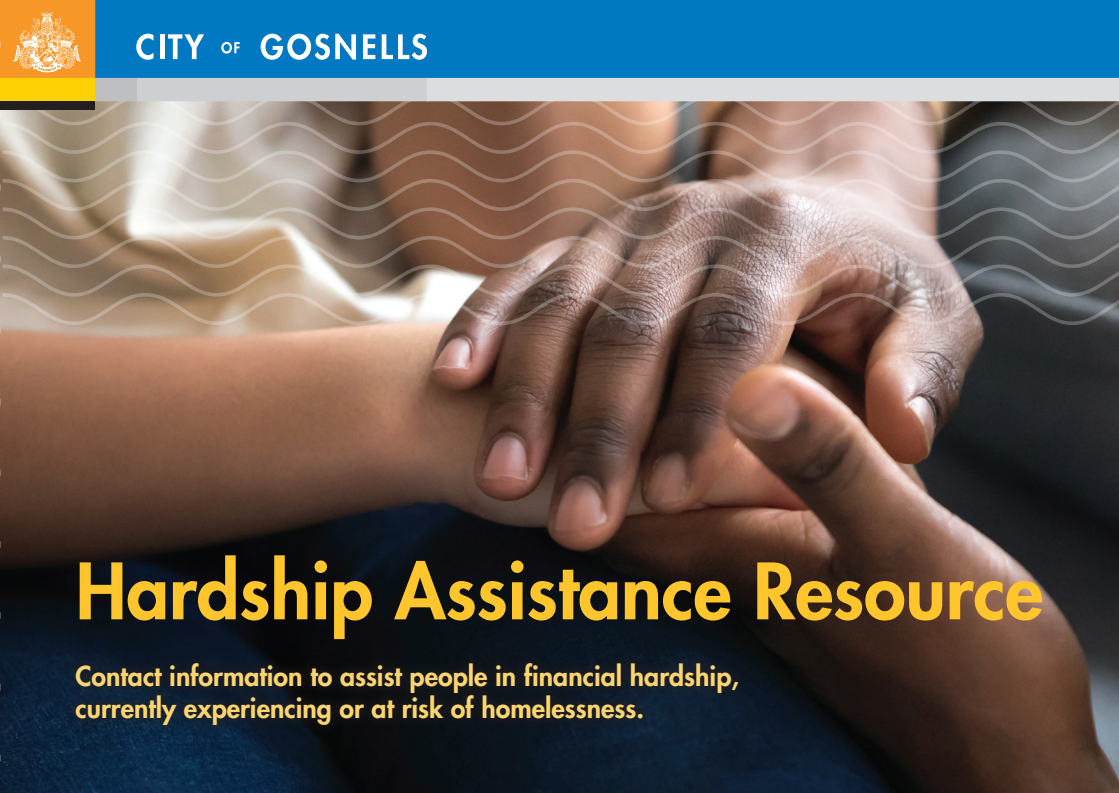
Private Rental Advocacy and Support Service (PRASS)
Mon, Thurs and Fri 9am – 5pm, Tues and Wed 9am – 8pm
A Centrecare service for people having problems in private rental accommodation |
9440 0400

DRUG AND ALCOHOL SERVICES

South East Metro Community Alcohol & Drug Service (Palmerston)
Mon – Fri 9am – 4.30pm, evening and Saturday services available
Counselling and support for individuals and their families, and alcohol and drug related medical services
312 Spencer Road, Thornlie | **9267 2400**

Wungening Aboriginal Corporation | Mon – Fri 9am – 4pm
Confidential and free services for anyone experiencing problems with alcohol and/or other drug use, or people worried about the alcohol and drug use of people they care about
Unit 11, 49 William Street, Armadale | **6558 1000**

Mission Australia (SHIFT Youth AOD Outreach Hub) | Mon – Fri 9am – 5pm
Case management and assertive outreach with young people aged 12 – 25 years experiencing alcohol and other drug (AOD) issues, and mental health issues
6212 8700



Hardship Assistance Resource

Contact information to assist people in financial hardship, currently experiencing or at risk of homelessness.

EMERGENCY CONTACTS

Lifeline Crisis support line
Available 24/7 | **131 114**

Beyond Blue Free counselling services
Available 24/7 | **1300 224 636**

Entrypoint Free assessment and referral service
Mon – Fri 9am – 7pm, Sat and Sun 9am – 5pm | **1800 124 684**

MENTAL HEALTH SUPPORT

Orchard Avenue Centre | Mon – Fri 8.30am – 4.30pm
Adult community mental health services assessment and treatment team
Armadale Shopping Centre, 3/10 Orchard Avenue, Armadale | **9398 6600**

Mental Health Emergency Response Line (MHERL) | **1300 555 788**

Parent and Family Drug Support Line | Metro **9442 5050**

Lifeline Emotional distress support Available 24/7 | **131 114**

DOMESTIC VIOLENCE SUPPORT

Starick Services Inc
Domestic violence support, refuge accommodation and counselling
Available 24/7 | **9458 1107**

Redgum Justice | Mon – Fri 9am – 4pm
Restraining orders and family law
Gosnells Community Lotteries House, 2232 Albany Highway, Gosnells | **9398 1455**

Women’s Domestic Helpline
Available 24/7 | **1800 007 339**

Men’s Domestic Helpline
Available 24/7 | **1800 000 599**

1800 Respect
Available 24/7 | **1800 737 732**

CRISIS AND EMERGENCY ACCOMMODATION

Entrypoint – Assessment and Referral Service | Mon – Fri 9am – 7pm, Sat and Sun 9am – 5pm
Free assessment and referral service to access accommodation and support
1800 124 684 (free from any landline phone)

Crisis Care Helpline | Mon – Sun (after hours)
Telephone information service for people in crisis needing urgent help | **9223 1111**

Australian Asian Association | Gosnells, Tues and Wed 10am to 12pm
Perth, Wed 1pm – 2.30pm | Food vouchers, payment of utility bills
Gosnells **9398 9156** | Perth **9328 6202**

Multicultural Communities Council of WA | Mon – Fri 9.30am – 4.30pm
Emergency Relief for people from CalD backgrounds
Unit 10 GF, 2232B Albany Highway Gosnells | **6196 2818**

Tranby Engagement Hub | Mon – Fri 7am – 12pm, Sat 7am – 11am, Sun 12pm – 4pm
Referral service for people in crisis, experiencing homelessness and sleeping rough
6/5 Aberdeen Street, Perth | **9220 1288**

HOUSING INFORMATION & SUPPORT

Mission Australia Wattle House | Mon – Fri 8.30am – 4.30pm
Housing information and support by referral
For Emergency Relief appointments, please call at 9am on Mondays
40 Orr Street, Maddington | **9262 4200**

Family Support Network | Mon – Fri 9am – 5pm
Assessment and coordination of services to support individuals and families to meet their goals and keep children safely at home
Cannington/Armadale | **1300 038 850**, Midland/Perth | **1300 038 380**

The Haven – Furniture Assist | Wednesdays
Household furniture is free, delivery fee \$66.00 (inc GST)
Agency referrals only (all areas) | **0438 273 620**

Multicultural Futures | Mon – Fri 8.30am – 4.30pm
Supported transitional accommodation and housing support
Appointments | **9336 8282**

Multicultural Services Centre WA | Mon – Fri 8.30am – 4.30pm
Emergency relief and housing support
7 Mallard Way, Cannington | **9258 5188**

LOCAL SUPPORTED ACCOMMODATION

Centrecare Family Accommodation Services (CFAS) | Mon and Fri 9am – 5pm, Tues, Wed and Thurs 9am – 8pm
For families who require support to maintain and/or access medium-term, non-emergency supported accommodation.
Perth office | **9325 6644**

Coolabaroo Housing Service (operating under Moorditch Gurlongga Assoc Inc)
Transitional housing for Aboriginal families experiencing homelessness
2117 Albany Highway, Gosnells | **9490 4333**

ACCOMMODATION OUTSIDE OF GOSNELLS

The Salvation Army
Crisis accommodation for singles and couples over 18 years | **9492 7100**

St Bart’s Mon – Thurs 8am – 4pm
Supported and transitional accommodation for men, women and families across the Perth metro area
Head Office: 7 Lime Street, East Perth | **9323 5124**

ASSISTANCE WITH FOOD & CLOTHING

Salvation Army Gosnells | Men’s Breakfast 1st Saturday of the month 8am
Community Lunch every 2nd Thurs 12pm, 42 Goodall Street, Gosnells | **9398 2244**

Vinnies Emergency Assistance | Mon – Fri 9am – 12.30pm
Assistance with food, clothing, furniture, budget support and bills | **1300 794 054**

Real Life Church | Food hampers and meals Wed and Fri 9am – 12pm | Laundry and showers Wed 9am – 12pm | 8/2209 Albany Highway, Gosnells **9398 7170**

William Langford Community House (appointments only)| Tues and Wed, 9.15am – 11.30am Assistance with food and food vouchers | **9350 6236**

The Haven (Centrelink Card required) | Breakfast Tues – Fri 8.30am – 9.30am | Lunch Tues – Sat 11am – 1pm | Brunch Sat 8.30am – 10am | Food hampers Tues – Sat 9.30am – 11am
879 Albany Highway, East Victoria Park | **0438 273 620**

Communicare – Emergency Assistance Program | Mon, Wed and Fri 9am – 11am (excluding public holidays) Appointments | **6370 1000**

HD Streetwise Assistance with food, clothing, blankets, toiletries | **9350 5111**

YOUTH SERVICES

HD Streetwise
Emergency services and support for youth aged 15 – 25 | **9350 5111**

Mission Australia (Drug Alcohol Youth Service) | Mon – Wed and Fri 9am – 4pm, Thurs 9am – 12pm and 4pm – 6pm
Integrated drug and alcohol services for young people aged 12 – 21 | **9222 6300**

South East Metro Community Alcohol & Drug Service
Confidential alcohol and other drug counselling, free service for youth aged 14+
312 Spencer Road, Thornlie | **9267 2400**

PCYC Gosnells – safeSPACE | Thurs and Fri 3.30pm – 7.30pm (can do 3pm pick-up)
Program for at-risk youth aged 8 – 17 | **9459 1168**

Base@Belmont | Mon 3pm – 5pm, Tue – Fri 3pm – 6pm and Sat 1pm – 4pm (extended hours during school holidays). One-to-one case management and programs for young people aged 11 – 25, with support tailored for each young person based on their unique needs | **9479 5794**

YOUTH SERVICES *Cont.*

Nyoongar Outreach Services | Tues – Thurs 11am – 7pm, Fri – Sat 8pm – 4am
Street-level early social intervention for at-risk youth including service referral
0403 217 904

Mission Australia (Youth Beat) | Mon – Fri 8.30am – 4.30pm
Case management and street-based outreach with young people under 18 years who are experiencing risk factors | **6212 8700**

YOUTH SERVICES OUTSIDE OF GOSNELLS

Ruby’s, Parkerville Children and Youth Care Inc.
Short-term accommodation for young people aged 12 – 17 | **0409 181 336**

Passages Youth Engagement Hubs
Mon – Thurs 9am – 12pm and 1pm – 4pm, Fri 9am – 1pm
Young people aged 12 – 25 have a safe, friendly and positive place to access support and practical needs with referrals to essential services
143 Edward Street, Perth | **9228 1478**